9 July 2024

Sue McCormack Acting Chair Te Pūkenga PO Box 19400 Hamilton 3244

Tertiary Education Commission Te Amorangi Mātauranga Matua

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By email: sue.mccormack@tepukenga.ac.nz

Dear Sue

Te Pūkenga to obtain specialist help

On 14 June 2024, I wrote to you requiring Te Pūkenga to obtain specialist help under section 332 of the Education and Training Act 2020 (the Act). Since this letter, the TEC has been working with Te Pūkenga to establish a suitably qualified team to undertake the required work. TEC has appreciated the speed and collaborative nature of the engagement with Te Pūkenga on this issue.

Under section 332, I can specify the persons and/or organisations from which Te Pūkenga is required to obtain specialist help. This letter therefore serves notice that Te Pūkenga must engage the following organisations and nominated personnel as lead partners:

- Volte Consulting Rob Heaney and Richmond Tait •
- PricewaterhouseCoopers John Fisk and Richard Nacey •
- Calibre Partners – Neale Jackson and Daniel Stoneman
- Deloitte Richard Bailey and Nichola Bennett •

I understand that Te Pūkenga will now finalise the terms of engagement with the respective organisations, and that they will be assigned to work with the following business divisions.

ITP business division	Organisation
Open Polytechnic	Volte
Ara	
Unitec/MIT	
NMIT	
ТРР	
EIT	PwC
WITT	
UCOL	
WelTec/Whitireia	
Wintec	Calibre Partners
Toi Ohomai	
NorthTec	
SIT	Deloitte
Otago Polytechnic	



I am aware that these engagements will come at a significant cost to Te Pūkenga. However, I consider that this work is critical to support Te Pūkenga and its business division to move towards financial sustainability. I am also comfortable that your team has, over the last two weeks, negotiated rates with the above organisations that reflect an appropriate balance between value for money and the need to secure the necessary expertise.

This is a large and extremely complicated programme of work that is aiming to be delivered in a relatively short period of time. I acknowledge that as this work progresses, it will be a difficult time for staff. It is therefore critical that this work programme is appropriately prioritised and resourced by Council and delivered alongside the day-to-day operations of Te Pūkenga. I strongly encourage you to have a robust communications plan and to ensure stakeholders are aware of the work that is underway as this is likely to attract significant media and stakeholder attention.

I am also appreciative that Te Pūkenga has agreed to establish a programme governance group with representation from the TEC and an independent Chair to oversee this work.

Lastly, I would like to reiterate the support that you retain from the TEC as you undertake this process. Gillian will be acting Chief Executive while I am away on leave until Tuesday 23 July, otherwise please do call me at any stage.

Yours sincerely

Tim Fowler Chief Executive

We ensure New Zealand's future success.